

Malankara Mar Thoma Syrian Church Privacy Policy

Malankara Mar Thoma Syrian Church Website (marthoma.in), MARTHOMIAN and PRIESTS Mobile Application

Last Updated: March 2026

The Malankara Mar Thoma Syrian Church (“Church”, “we”, “our”, or “us”) operates the website **marthoma.in** and the **Marthomian** and **Priests Mobile Application** (collectively referred to as the “Services”). This Privacy Policy explains how we collect, use, and protect user information when using our services. By accessing or using our Services, you agree to the collection and use of information in accordance with this Privacy Policy.

1. INFORMATION WE COLLECT

We may collect the following types of information:

1.1 PERSONAL INFORMATION

- Name
- Email address
- Phone number
- Address
- User account information

This information is collected only when users voluntarily provide it.

1.2 AUTOMATICALLY COLLECTED INFORMATION

When you use the website or applications, we may automatically collect:

- IP address
- Device information
- Browser type
- Usage data and analytics

This information helps us improve the functionality and performance of the Services.

2 HOW WE USE THE INFORMATION

The collected information may be used to:

- To provide and maintain our Services
- To communicate announcements and updates
- To respond to user inquiries or support requests
- To manage events, registrations, and church programs
- To improve the website and mobile application
- To ensure security and prevent misuse of the Services
- To comply with legal obligations

We use the collected information solely for church administration and community services.

3 DATA SHARING

We do **not sell or rent personal information**.

Information may be shared only with:

- Authorized church administrators, dioceses, and parishes
- Trusted service providers who support our website or app operations
- Authorities if required by law

Only authorized personnel with proper permissions can access such information.

3.1 SERVICE PROVIDERS

We may use trusted third-party service providers for:

- Website hosting
- Cloud infrastructure
- App analytics
- Email services

These providers are required to protect user data and use it only for the services they provide.

3.2 LEGAL REQUIREMENTS

Information shall be disclosed only if required

- By law or government authorities
- To comply with legal processes
- To protect the rights and safety of the Church and its members

4 DATA SECURITY

We take appropriate technical and administrative measures to protect personal information, including:

- Secure servers and hosting infrastructure
- Encrypted communication (HTTPS)
- Access controls for administrators
- Periodic security monitoring

While we strive to protect user information, no method of transmission over the internet is completely secure.

5 USER ACCOUNTS AND AUTHENTICATION

Some features of the website and mobile application may require users to create an account.

Users are responsible for:

- Maintaining the confidentiality of their login credentials
- Ensuring the accuracy of the information they provide
- Informing administrators of unauthorized access

6 THIRD-PARTY SERVICES

Our website or mobile applications may include links to third-party services. We are not responsible for the privacy practices of those services.

7 YOUR RIGHTS

Users may have the right to:

- Access their personal information
- Request correction of inaccurate information
- Request deletion of certain data
- Withdraw consent where applicable

Requests can be submitted through the contact details below.

8 CHANGES TO THIS POLICY

This Privacy Policy may be updated from time to time. Updates will be posted on the website. Users are encouraged to review this policy regularly.

9 CONTACT US

For questions regarding this Privacy Policy, please contact:

Malankara Mar Thoma Syrian Church

Mar Thoma Sabha Office,

SCS Campus, Thiruvalla, Kerala- 689101

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